Summary of Benefits and Coverage: What this <u>Plan</u> Covers & What You Pay For Covered Services Ventura County Health Care Plan (VCHCP): Large Group Commercial HMO

Coverage for: Large Group Employees and Dependents | Plan Type: Large Group Commercial HMO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, please contact the Ventura County Health Care Plan (VCHCP) at 2220 E. Gonzales Road, Suite 210-B, Oxnard, CA 93036. (805) 981-5050 or toll free at (800) 600-8247 or by fax at (805) 981-5051 or http://www.vchealthcareplan.org/members/programs.aspx For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at www.healthcare.gov/sbc-glossaryto request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$0	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay.
Are there services covered before you meet your deductible?	N.A.	This plan does not have a deductible. See list of covered <u>preventive services</u> at https://www.healthcare.gov/coverage/preventive-care-benefits/
Are there other deductibles for specific services?	No. There are no other specific deductibles.	You must pay all of the costs for these services up to the specific <u>deductible</u> amount before this <u>plan</u> begins to pay for these services.
What is the <u>out-of-</u> <u>pocket limit</u> for this <u>plan</u> ?	\$3,000/person and \$6,000/family.	The <u>out-of-pocket limit</u> is the most you could pay in a year for <u>covered services</u> . If you have other family members in the <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	Premiums, balance billing charges on not covered expenses, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket</u> <u>limit.</u>
Will you pay less if you use a network provider?	Yes. See www.vchealthcareplan.org member section, or call (805) 981-5050 for a list of participating providers.	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan</u> 's <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider</u> 's charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	Yes.	This <u>plan</u> will pay some or all of the costs to see a <u>specialist</u> for <u>covered</u> <u>services</u> but only if you have a <u>referral</u> before you see a <u>specialist</u> .

^{*} For more information about limitations and exceptions, see the plan or policy document at http://www.vchealthcareplan.org/members/programs.aspx



All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

		What You	What You Will Pay	
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Primary care visit to treat an injury or illness	\$15 <u>co-pay</u>	Not Covered	None
If you visit a health	Specialist visit	\$30 <u>co-pay</u>	Not Covered	None
care <u>provider's</u> office or clinic	Preventive care/screening/ immunization	No Charge	Not Covered	You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for.
If you have a test	Diagnostic test (x-ray, blood work)	\$15 <u>co-pay</u> diagnostic/ x- rays No Charge for laboratory tests	Not Covered	None
	Imaging (CT/PET scans, MRIs)	\$100 <u>co-pay</u>	Not Covered	None
If you need drugs to	Tier 1 - Generic drugs	\$9 <u>co-pay</u> \$18 <u>co-pay</u>	Not Covered	30-day supply - retail 90-day supply - mail order
treat your illness or condition More information about prescription drug	Tier 2 - Preferred brand drugs	\$30 <u>co-pay</u> \$60 <u>co-pay</u>	Not Covered	30-day supply - retail 90-day supply - mail order
coverage is available at www.vchealthcareplan. org/members/program s/docs/ProviderDrugLi st.pdf	Tier 3 - Non-preferred brand drugs	\$45 <u>co-pay</u> \$90 <u>co-pay</u>	Not Covered	30-day supply - retail 90-day supply - mail order
	Tier 4 - Specialty drugs Specialty 3 Tier Benefits Design- Generic Brand (preferred) Brand (non-preferred)	10% up to \$100 max 10% up to \$250 max 10% up to \$250 max	Not Covered	None
If you have	Facility fee (e.g., ambulatory	10% up to \$250 <u>co-pay</u>	Not Covered	None

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	What You Will Pay			
Common Medical Event	Services You May Need	<u>Network Provider</u> (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
outpatient surgery	surgery center)			
	Physician/surgeon fees	No Charge	Not Covered	None
	Emergency room care	\$100 co-pay per visit	\$100 co-pay per visit	None
	Professional Fee	No Charge	Not Covered	None
If you need immediate medical	Emergency medical transportation	\$150 <u>co-pay</u>	\$150 <u>co-pay</u>	None
attention	<u>Urgent care</u>	\$35 <u>co-pay</u>	\$35 <u>co-pay</u>	*Urgently Needed Care is covered while outside the service area. When inside the service area, must use an In-Network facility.
If you have a hospital	Facility fee (e.g., hospital room)	\$100 per day/ \$500 maximum per stay	Not Covered	
stay	Physician/surgeon fees	No Charge	Not Covered	None
If you need mental health, behavioral health, or substance abuse services	Outpatient services	Outpatient Office Visit: \$15 <u>co-pay</u> per visit Other Outpatient Visits. \$15 <u>co-pay</u> per visit	Not Covered	None
	Inpatient services	No Charge	Not Covered	None
	Office visits	\$30 <u>co-pay</u> per visit	Not Covered	Cost sharing does not apply for preventive services.
If you are pregnant	Childbirth/delivery professional services	No Charge	Not Covered	None
	Childbirth/delivery facility services	\$100 <u>co-pay</u> per day/ \$500 maximum	Not Covered	None
If you need help	Home health care	\$20 <u>co-pay</u> per visit	Not Covered	None
recovering or have	Rehabilitation services	\$20 <u>co-pay</u> per day	Not Covered	None

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		What You	Will Pay	
Common Medical Event	Services You May Need	<u>Network Provider</u> (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
other special health	Habilitation services	\$20 <u>co-pay</u>	Not Covered	None
needs	Skilled nursing care	\$50 per day/ \$500 maximum	Not Covered	None
	Durable medical equipment	10% <u>coinsurance</u> ; 50% <u>coinsurance</u> for replacement	Not Covered	None
	Hospice services	No charge	Not Covered	None
If your child needs	Children's eye exam	No Charge when part of routine physical (through age 17)	Not Covered	None
dental or eye care	Children's glasses	Not Covered	Not Covered	None
	Children's dental check-up	Not Covered	Not Covered	None

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Acupuncture
- Chiropractic care
- Cosmetic surgery
- Dental Care (Adults)
- Dental Care (Children)

- Hearing aids
- Infertility treatment
- Long-term care
- Non-emergency care when traveling outside the U.S.
- Private-duty nursing
- Routine eye care (Adult)
- Routine foot care
- Weight loss programs

Other Covered Services (Limitations may apply to these services). This isn't a complete list. Please see your plan document.)

Abortion

Bariatric Surgery

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Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: California Department of Managed Health Care (DMHC) 980 9th Street, Suite 500, Sacramento, CA 95814; Phone: (888) HMO-2219; TDD: (877) 688-9891; FAX: (916) 229-4328 www.hmohelp.ca.gov. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact: California Department of Managed Health Care (DMHC) 980 9th Street, Suite 500, Sacramento, CA 95814; Phone: (888) HMO-2219; TDD: (877) 688-9891; FAX: (916) 229-4328 www.hmohelp.ca.gov

Does this plan provide Minimum Essential Coverage? [Yes]

If you don't have Minimum Essential Coverage for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

Does this plan meet the Minimum Value Standards? [Yes]

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

[Spanish (Español): Para obtener asistencia en Español, llame al (800) 600-8247.

[Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa (800) 600-8247

[Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 (800) 600-8247

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About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-<u>network</u> pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	\$0
■ Specialist [cost sharing]	\$30
Hospital (facility) [cost sharing]	100/day

Other [cost sharing]

Total Example Cost

This EXAMPLE event includes services like:

<u>Specialist</u> office visits (comprehensive *prenatal care*)

Childbirth/Delivery Professional Services Childbirth/Normal Delivery Facility Services Diagnostic tests (*ultrasounds and blood work*) Specialist visit (*anesthesia*)

In this example, Peg would pay:		
<u>Cost Sharing</u>		
<u>Deductibles</u>	\$0	
Copayments	\$390	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$0	
The total Peg would pay is	\$390	

Managing Joe's type 2 Diabetes

(a year of routine in-<u>network</u> care of a wellcontrolled condition)

■ The plan's overall deductible	\$0
■ Specialist [cost sharing]	\$30
■ Hospital (facility) [cost sharing]	100/day
Other [cost sharing]	0

This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (*including disease education*)

Diagnostic tests (blood work)

Prescription drugs

\$12,731

<u>Durable medical equipment</u> (glucose meter)

Total Example Cost	\$7,389

In this example, Joe would pay:

Cost Sharing		
<u>Deductibles</u>	\$0	
Copayments	\$1275	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$0	
The total Joe would pay is	\$1275	

Mia's Simple Fracture

(in-<u>network</u> emergency room visit and follow up care)

■ The plan's overall deductible	\$0
■ Specialist [cost sharing]	\$30
■ Hospital (facility) [cost sharing]	100/day
Other [cost sharing]	0

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

Durable medical equipment (crutches)
Rehabilitation services (physical therapy)

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In this example, Mia would pay:

Cost Sharing		
<u>Deductibles</u>	\$0	
Copayments	\$430	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions		
The total Mia would pay is	\$430	